

Section-4(1)(b)(xv)

The Particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room if maintained for public use:-

Facilitation Desk:- A facilitation Desk has been set up for facilitation of the public queries & guidance & providing help in filing second appeals/complaints at G-57, August Kranti Bhawan , Bhikaji Cama Place, New Delhi Phone No. 011-26183053
E-mail: fdesk-cic@gov.in

Submission of Applications:- Submission of application can be done through post or by hand in Dak Counter (Room No. 185), Ground Floor, August Kranti Bhawan, Bhikaji Cama Place New Delhi-110066 or online by website at **<http://dsscic.nic.in/online-appeal-application/onlineappealapplication>**